



Gulf Shores Bungalow Beach to Bay Resort Policies

Check-in. Check-ins will be accepted after 4pm during the months of January 1 - May 1. Check-ins will be accepted at 1pm during the rest of the year. All guests must check in at the office on arrival. Upon check-in, you will be required to sign the Check-in Policies agreement. Important: We are on a septic system here at Casey Key, so please place only toilet tissue into the toilet, and only water down the tub drains. Failure to do so will incur a \$500 damage fee.

Check-out. All units must be vacated by 10:00am on the day of departure and guests must leave keys at the office. All rooms need to be left the way they were upon check-in. Guests departing after the 10am checkout time without prior consent from the office, incurs an automatic \$100 fee.

Cancellation Policy. Upon reservation, a full payment is processed to confirm booking. All reservations staying during the months of December 15 thru April 30 can cancel up until 90 days prior to arrival date and receive a full refund. This includes holidays and large group events. All reservations staying during the months of May 1 thru December 14 have a 30 day cancellation policy - All payments will be refunded if reservation is cancelled 30 days prior to arrival.

Resort Fee. Upon reservation, a full payment is processed to confirm booking. A 5% resort fee is added to any payments made to Gulf Shores Beach Resort.

Extra Persons. All units are rated for double occupancy, except for two bedroom apartments, which allow quadruple occupancy. Extra persons are \$30 per person per night.

Visitors. Any visitors beyond those occupying the room (as declared upon booking the room) must pay \$10 per day per visitor to visit the Resort (including children). Visitors are expected to follow the rules and policies of Resort Guests and the Resort Guest is responsible for their Visitors' fees. Max extra visitors per reservation is 3 persons. Visitors are required to sign in at the office, provide photo ID and receive a wrist band. Visitors must leave property when the office closes at 5pm. If you have more than three visitors (max 5) they will have to rent a room at a late checkout rate (if available). If a visitor decides to become an overnight resort occupant, a \$30/person fee will be added only if the room does not exceed occupancy limits with added guests. Visitors must report the change to the office prior to the office closing.

Occupancy Limits. Studio and one bedroom bungalow rates are double occupancy. Two bedroom bungalow rates are quadruple occupancy. A Maximum of 2 additional guests may be added, where applicable, for \$30 per extra person fee, except in units 1a, 3a, 4a, 16, 7, 15. Maximum occupancy for all units except two bedroom/two bath are four adults. Exceeding the certificate of occupancy of a unit will jeopardize your reservation.

Smoking. This is a non-smoking resort - Please be considerate of other guests, and only smoke

on your patio, porch, terrace or deck. As an added consideration, we appreciate no smoking in the beachfront cabana or at the private beach.

Pets. Pet friendly rooms receive additional cleaning to remove pet hairs and allergens for the next patron. Any guest traveling with a pet is required to pay an additional \$30/night per pet (dogs only, 20lb or less). If staying three nights or longer, a \$100 housekeeping fee will also be applied. Upon check-out, a Resort Representative will inspect the room to determine if additional damage fees will apply. Emotional Support Animals (according to ESA law) and Therapy Dog owners are required to pay the same pet fees as defined in Gulf Shores pet policy. Service Animals are permitted on the property and in your guest room for no additional fee as is protected under the ADA law.

Parking. All resort occupants must park in their designated spot only. No vehicle washing is permitted on premises. All guests of occupants at Gulf Shores must sign the Guest Agreement in the office and pay the fees associated. Extra vehicles can park on a first come first serve basis for \$20/day, or may be reserved in advance.

Grills. Guests are not permitted to bring charcoal or any kind of grill on premises according to fire laws. Two stationary charcoal grills are provided.

Class of Service. Room numbers are not guaranteed unless you purchase the Room Lock option. Class of service or better is guaranteed.

Housekeeping. Complimentary housekeeping offered every three days. Guests that prefer daily housekeeping will incur a \$30 fee per housekeeping.

Boat Docking. Docking is available to rent for resort guests for \$20/night for any boat. Water and electric hook-up not available. All boat trailers must be parked at the boat ramp. Docking can be reserved, and eight slips plus three boat wells are available. Boat docks and fish cleaning facilities are available for all occupants of Gulf Shores only. Please use the facilities at dockside to clean fish - Fish cleaning is not permitted in apartments and will incur a \$100 housekeeping fee.

Liability. Gulf Shore Beach Resort and its owners are not liable for any personal items missing or damaged while staying at the Resort. Gulf Shore Beach Resort and its owners are also not liable for vehicle damage incurred while staying on the premises. Please lock your doors when you are away from the apartment and at night.

Garbage and Dumpster. Located on the North side of the property.

Telephone. Is registered to office personnel and available for emergency use only.

Laundry. Guest laundry facilities are provided but not guaranteed. One washer and one dryer are available for all guests.

Air and Heat. For efficient operation and for your comfort, please close all windows and doors when A/C or Heat is turned on. Always turn your Fan Setting to "auto" then select heat/cool. Do not set thermostat below 72 degrees as the air conditioning unit will freeze and stop working altogether.

Lounge Chairs. Please come to the office to sign out a beach lounger. Guests are responsible to restack when finished. Sea turtles are nesting at night (May-Oct), so failure to restack the lounger incurs a \$20 per chair fine. Visitors can sign out a beach lounger for a \$20 deposit per chair.

Beach Towels. Guests and Visitors must leave beach towels in their bungalow upon check-out. Any beach towels not accounted for will incur a \$15 fee per towel to the registered guest of that room. Visitors may come check out a towel at the office for a \$15 deposit.

Outside Shower. Facilities are provided to wash off before entering all rooms. Showers are located next on the bayside along the office outside room 7. Or a hose is located on the beach side.

Late Check-out. Fee is half the prior night's rate (\$75 min) plus tax. Guest must have paid on the day prior to check-out. Guest can stay until the office closes at 5pm and turn in keys to front office upon departure. If keys are not turned in, guest will be charged for another night's stay. Guests can only stay in the room they have paid for to enjoy late check-out – Guests cannot use rooms of friends or family members. Late

check-out is limited from Jan 1 – May 1. Therefore, guests will be able to check out at 2pm only if available. Consult with front office staff to schedule.

Pull-out Couches. Most rooms have pull-out couches or regular couches for additional guests. Please alert us ahead of your arrival if you will be using the couches, so that we may prepare them for you. If using a pull-out couch, one adult or two children are permitted to use it.

Theft. Most of all we value your business and hope you value ours. Any theft of damages incurred to Gulf Shore Beach Resort will result in additional charges and/or prosecution to all violators.

Items Left Behind. Gulf Shores is not responsible for ANY items left behind after check-out. If an item is found, it can be mailed back at the rate of postage plus a \$20 convenience fee.

Events. There is a facilities charge for events. In addition, an event coordinator will need to be compensated for the event.

Thank you and enjoy your stay at Gulf Shores Resort!

Christopher Dubs & Resort Staff