

Check-in Policies

All guests are responsible to follow the policies. We know most of you will, but if you don't, just remember we have your credit card information.

Check-in.

- Guests can check in at 3pm or later. You will receive contactless check-in instructions via email.

Check-out.

- **Departure is 10am** – You can leave keys & parking pass at the front office by 10am, or you can lock your door and leave the keys inside. We know you want to use the beach after you check out, but because of liability reasons, we can't provide this for you. **To check out later (and use the beach), ask us about our late check-out option... or if you're proactive, then you can read on...**

Late Check-out.

- Use the beach and your bungalow until 5pm for half your nightly rate (\$100 min) plus tax. Leave your keys in your room, lock the door, and depart by 5pm. **Guests can only check out late using their originally booked room, so please don't group into your friend's or family's room.**

Day Visitors.

- **If you plan on having people visit you and use the beach, property, or room during your stay, there is a Day Visitors fee of \$30 per person per day (max 3 visitors).** Day Visitors are expected to follow the rules and policies of Resort Guests and the Resort Guest is responsible for their Visitors' fees. **Visitors must leave the property by 5pm when the office closes.** If a Day Visitor decides to become an overnight Resort occupant, a \$30/person fee will be added only if the room does not exceed occupancy limits with added guests. Guests must report the change to the office prior to the office closing.

Parking.

- **Additional parking costs \$20/day -- Each room comes with a complimentary parking spot,** and two bedrooms have two complimentary parking spaces. Vehicles without Resort parking permits will be towed without notice.

Pets.

- Pet friendly rooms receive additional cleaning to remove pet hairs and allergens for the next patron. **Any guest traveling with a pet is required to pay \$50/night per pet (max 1 dog per room, 30lb or less), and a \$100 cleaning fee will also be applied.** Upon check-out, a Resort Representative will inspect the room to determine if additional damage fees will apply. Emotional Support Animals (according to ESA laws) and Therapy Dog owners are required to pay the same pet fees as defined in Casey Key Resort pet policy.

- Service Animals are permitted on the property and in your guest room for no additional fee as is protected under the ADA law.

Smoking.

- **Is not permitted inside rooms. A fee of \$500 will be charged to the responsible person on the reservation.** Smoking is permitted on your patio, but we ask you to refrain from smoking in public areas like the beach or pavilion.

Beach Towels.

- Guests and Visitors must leave beach towels in their bungalow upon checkout. Any beach towels not accounted for will incur a \$15 fee per towel to the registered guest of that room. I'm not sure they're actually worth \$15, so, your choice here.

Septic Tanks.

- We are on septic tanks, and as such only toilet paper and natural waste is permitted in our toilets. **Any other thing flushed down the toilet will incur a \$500 fee so the plumber can remove the clog.**

Beach Items Rental.

- **Please reserve your beach chair (comes with towel), wagon and/or umbrella for \$15 each per day (10am-5pm).** You are welcome to keep these by your room for multiple days, and we will bill you accordingly. If a beach rental is left at the beach or damaged/lost/broken there is a \$150 replacement cost.

Sea Turtle Season.

- **Sea Turtle Season starts May 31. All items must be brought off the beach prior to sundown.** Any beach facing lights must be extinguished, or drapes pulled to cover the lights. We get fined in these instances, so we will pass this fine on to you (they send us dates and photos with the fines).

Guests may not bring their own Charcoal grills on premises.

It's against fire code.

By signing below, you agree to the above policies, and those written in our official Resort Policies (download them on our website).

Print: _____

Sign: _____