

Check-in Policies

All guests are responsible to follow the proceeding policies. Your signature is a contract. Not reading the rules is no excuse for you to break them.

Check-in.

- Guests can check in anytime after 3pm. Guest will receive mobile check-in instructions via email.

Check-out.

- Departure is 10am – Guests are to leave keys at the front office at 10am, unless late check-out fee has been paid prior to the day of departure. **Guests that have not left keys at the office by 10am will be automatically charged by our computer systems the amount of \$100.**

Late Check-out.

- Fee is half the nightly rate plus tax when room is available. **Guest must have paid the day prior to check-out.** Guest can stay until the office closes at 5pm (or 2pm from Jan 1 – May 1) and turn in keys to front office upon departure. If keys are not turned in, guest will be charged for another night's stay. **Guests can only stay in the room they have paid for to enjoy late check-out – Guests cannot use rooms of friends or family members.** Late check-out starts at \$75.

Day Visitors.

- **Any guests beyond those occupying the room (as declared upon booking the room) are called Day Visitors and must pay \$30 per day per guest to visit the Resort (including children).** Day Visitors are expected to follow the rules and policies of Resort Guests, and the Resort Guest is responsible for their Day Visitors' fees. Day Visitors must be arranged and paid for with the front office prior to their arrival. Resort Guests may call the office to do so. Max Day Visitors per reservation is 2. Additional overnight guests must be declared to the front office prior to its closing and pay an additional \$30/person fee only if the room does not exceed occupancy limits with added guests.

Parking.

- Each bungalow has one free parking space, and two bedrooms have two complimentary parking spaces. **Additional parking is \$20 per day per car.** Vehicles without parking permits will be immediately towed without notice.

Pets.

- Pet friendly rooms receive additional cleaning to remove pet hairs and allergens for the next patron. Any **guest traveling with a pet is required to pay an additional \$30/night per pet (dogs only 30lb or less). A \$50 cleaning fee will also be applied.** Larger dogs are accepted by request for \$50/pet per night. Upon check-out, a Resort Representative will inspect the room to determine if additional damage fees will apply. Emotional Support Animals (according to ESA law) and Therapy Dog owners are required to pay the same pet fees as defined in Gulf Shores pet policy.
- Service Animals are permitted on the property and in your guest room for no additional fee as is protected under the ADA law.

Smoking.

- **Is not permitted inside rooms. A fee of \$500 will be charged to the responsible person on the reservation.** Smoking is permitted on your patio but we ask you to refrain from smoking in public areas like the beach or pavilion.

Beach Lounger Pickup.

- Guests are responsible to restack beach loungers when finished using them. **Sea turtles are nesting at night, so failure to restack the lounge incurs a \$50 per chair fine.**

Beach Towels.

- Guests and Visitors must leave beach towels in their bungalow upon checkout. **Any beach towels not accounted for will incur a \$15 fee per towel to the registered guest of that room.**

Septic Tanks.

- We are on septic tanks, and as such only toilet paper and natural waste is permitted in our toilets. **Any guest flushing wipes, diapers, tampons, paper towels or the like will incur a \$500 damage fee.**

Housekeeping.

- Housekeeping is not offered at this time due to CDC guidelines regarding the coronavirus.

By signing, you agree to the above rules. You will be responsible for any fees you or your guests incur. Fees are subject to change without notice.